

Facility Management Division



COMPANY PROFILE

DUBAI | ABU DHABI | SHARJAH | AJMAN

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MESSAGE FROM THE MANAGEMENT

Catalyst's Progression in becoming a full fledge Facility Management Service Provider has been achieved over Twelve years of strategic planning and development.

Catalyst prides itself in providing sustainable projects with emphasis on safety, excellence and commitment. We offer various services with utmost focus on our client's needs considering aesthetics but never compromising on ethical standards, safety and quality.

Our greatest strength is our esteemed customers. We made an environment where we attract and retain by the best people in their respective areas. We are proud to highlight that our dedicated team has built a successful and high tech Company. Our team comprises of over 120 highly skilled employees who continue to ensure high quality customer satisfaction. We are indeed grateful towards our Customers, suppliers and well-wishers who support us during the last 12 years.





ABOUT US


Catalyst established in 2008 with the vision to serve and the zeal to achieve a good position in the high profile Electro-mechanical market in the U.A.E.

Started as a mechanical Contractor, Catalyst gained the expertise to install and maintain the most complicated mechanical systems throughout the Middle East. Today, Catalyst has the technical capacity and expertise to manage the most challenging facilities in the U.A.E.

We undertakes turnkey contracts for Mechanical, Electrical, Plumbing and HVAC work in medium-scale projects such as residential properties, high rise buildings, villas, factories and warehouses.

We ensure that each client receives professional advice, appropriate design, quality workman-ship and reliable after sales services. Our clients have recognized our expertise and abilities to complete the projects in time with their utmost satisfaction which can be seen from the recurring orders that we are getting from our valuable customers.

Together with the teams and well trained and experienced professionals, CATALYST undertakes the entire range of jobs in the Electro-mechanical market in the U.A.E.





VISION

To become one of the most respected corporation in the region with exemplified professionalism, efficiency and ethical values.

MISSION

At Catalyst, we strive to provide professional, prompt and courteous service, reliable products and mechanical designs and specifications.

We believe we must be highly knowledgeable about mechanical system design, installation and operation in order to provide quality engineered mechanical equipment and service from conceptual design through owner operation.

Our customers judge best our progress toward meeting our goals and improving our service. We should ask for their advice and opinions of our performance often. No one succeeds alone.

A job well done, through every detail, creates the mortar of customer loyalty that binds the foundation upon which our successful company is based.

Catalyst has a plan that contains its policy, system, program and plans for matters of Quality Assurance / Quality Control.

Catalyst requires that all its employees who may handle quality should be familiar with this plan. It represents an essential part of Catalyst policy and any deviation is considered as a serious breach of conduct.

QUALITY CONTROL

OBJECTIVES

Catalyst endeavors, through this plan, to:

- Achieve, maintain, and seek to improve continuously the quality of its supplies and performance in relationship to industry standards and customers' requirements.
- Provide confidence to the customer that the requirements for quality are being, or will be, achieved in the final work.
- Satisfy its management that the requirements for quality are being fulfilled and maintained, and that quality improvement is taking place.

IMPLEMENTATION

The above objectives are achieved through a team which makes sure that the goals are met through carefully developed procedures practiced during all phases of the execution of a project from design stage to final handover.

FACILITY MANAGEMENT DIVISON

This Division provides a range of related services to the following sectors:

- Retail
- Residential Properties
- Commercial Properties
- Hospitality Industries
- Healthcare
- Educational Institutes
- Finance Sector
- Industries
- Government Establishments

Catalyst has a well-established Facility Management Division with dedicated efficient, qualified and well-experienced team of Engineers, Supervisors, Technicians and Skilled workers with adequate transportation and communication facilities.

We ensure that each client receives professional advice, quality workman-ship and reliable after sales services. This division's quality of service and commitment to customer care has earned an enviable reputation in the region.

LIST OF SERVICES

FACILITIES MANAGEMENT

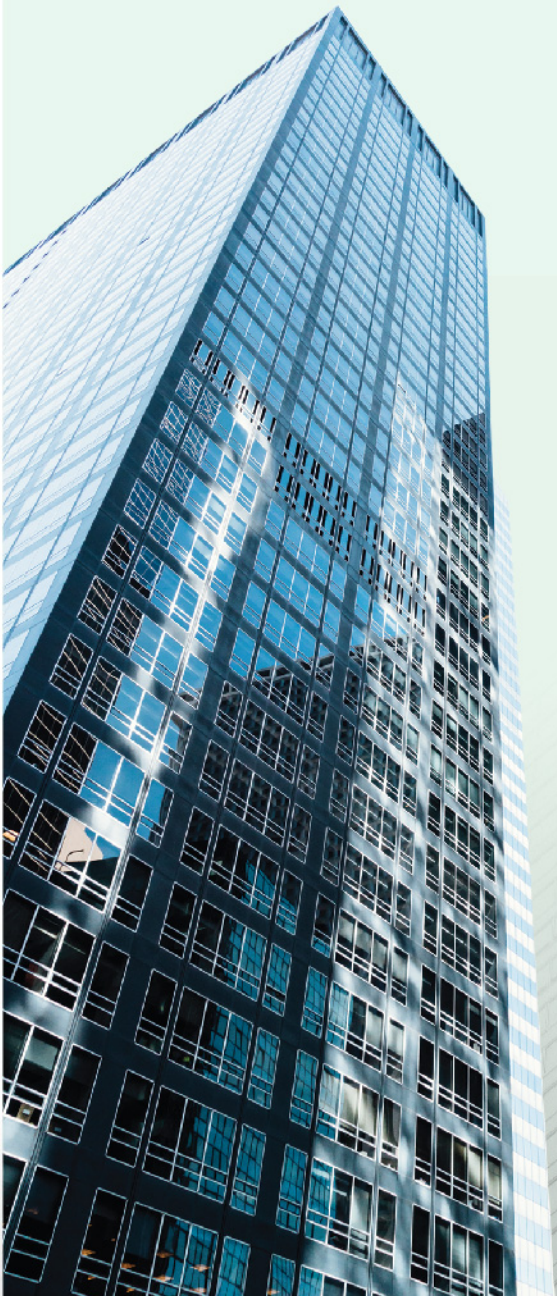
- Integrated Management System
- Third Party Contract Management
- Operation and Maintenance

SOFT FM SERVICES

- 24/7 Help Desk
- Housekeeping and Cleaning Services
- Security Services
- Pest Control
- Landscaping and irrigation Services
- Duct Cleaning Services
- External Elevation Cleaning Services
- Water Storage Tank Cleaning
- Swimming Pool Maintenance and Cleaning

HARD FM SERVICES

- Air Conditioning and Ventilation Systems
- Electrical System
- Plumbing System
- Civil and Painting work
- Carpentry Work
- Fire Alarm and Firefighting system
- Elevators and Escalators
- Building Management System (BMS)
- Generator / UPS System
- Security Systems : CCTV, ELV Systems, Gate Barrier and automatic Slide Doors





THE BENEFITS OF WORKING WITH US

Selecting us as your facility management contractor assures you of the following benefits:

CATALYST 24/7 SERVICE DEPARTMENT:



- Maintenance services are offered round the clock 24X7 by our team of skilled technicians. Our personalized services ensure that you enjoy peace of mind and that your equipment functions smoothly.
- Mobile service teams are well equipped to render fast service.
- All servicing requirements are carried out by specialized service department.
- Catalyst offers a 24-hour emergency breakdown service in conjunction with its service contracts.

TRAINED TECHNICIANS

The heart of our organization is our technicians. Each technician is recruited and included into our organization with the utmost care and diligence. Within the organization our Service Engineers conduct training programs for the technical team to create an awareness of the latest technologies in the market.



IN HOUSE STOCK OF PARTS

We assure you that we have a fully comprehensive stock of spare parts, which enables us to deal with each and every requirement.



HEALTH SAFETY AND ENVIRONMENT DIVISION

A Health, Safety and Environment Division that ensures and fulfills safety standards to government/municipality requirements.



WARRANTY SERVICE

We Provide complete warranty service for various manufacturer brands.



PREVENTIVE NOT JUST CORRECTIVE

We endeavor to ensure that all our preventive maintenance is scheduled at least 6 months in advance to ensure that problems are minimized during peak summer periods. It is our endeavor to keep your equipment functioning efficiently throughout its life cycle.

IN HOUSE ELECTROMECHANICAL WORKSHOP

Our in-house Electromechanical workshop, which enables us to rewinding motors, generators and pumps, and repairing / rebuilding compressors.

Our trained and qualified technicians and led by experienced professionals serving both the domestic and industrial sectors.

ASSET MANAGEMENT SOFTWARE

Our latest Asset Management software system allows us not only to maintain a property history but ensures work orders are delivered via mobile networks to our technicians who in turn provide the necessary prompt service.

PROJECTS



Client
LuLu Group International
Project Description
LuLu Hypermarket, Karama, Dubai



Client
Total Lubricants, Dubai
Project Description
Total Lubricants Blending Plant, Jebel Ali, Dubai



Client
Spinneys
Project Description
Spinneys, Jumeirah, Dubai



Client
Ansar Mall
Project Description
Ansar Gallery, Dubai



Client
Bin Humaidan Real Estate, Dubai
Project Description
Ahmed Building, Al Nahda, Dubai
Residential & Commercial Building in Dubai



Client
Emirates Real Estate
Project Description
48 Villas in Jumeirah, Dubai

PROJECTS



Client
Abu Dhabi Commercial Properties (ADCP)
Project Description
Twin Tower, Residential building in Sharjah



Client
Al Hoor Real Estate
Project Description
Moon Tower – II, Residential Building in Sharjah



Client
Bin Humaidan Real Estate, Dubai
Project Description
Murjan Tower, Al Nahda, Dubai
Residential & Commercial Building in Dubai



Client
LuLu Group International
Project Description
LuLu Hypermarket, Ajman

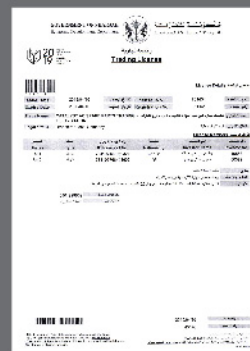
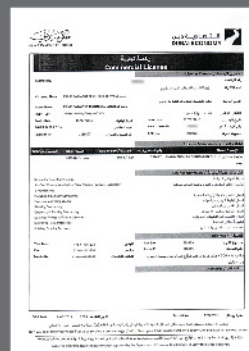


Client
Gibca LTD
Project Description
110 Villas in Al Barashi, Sharjah

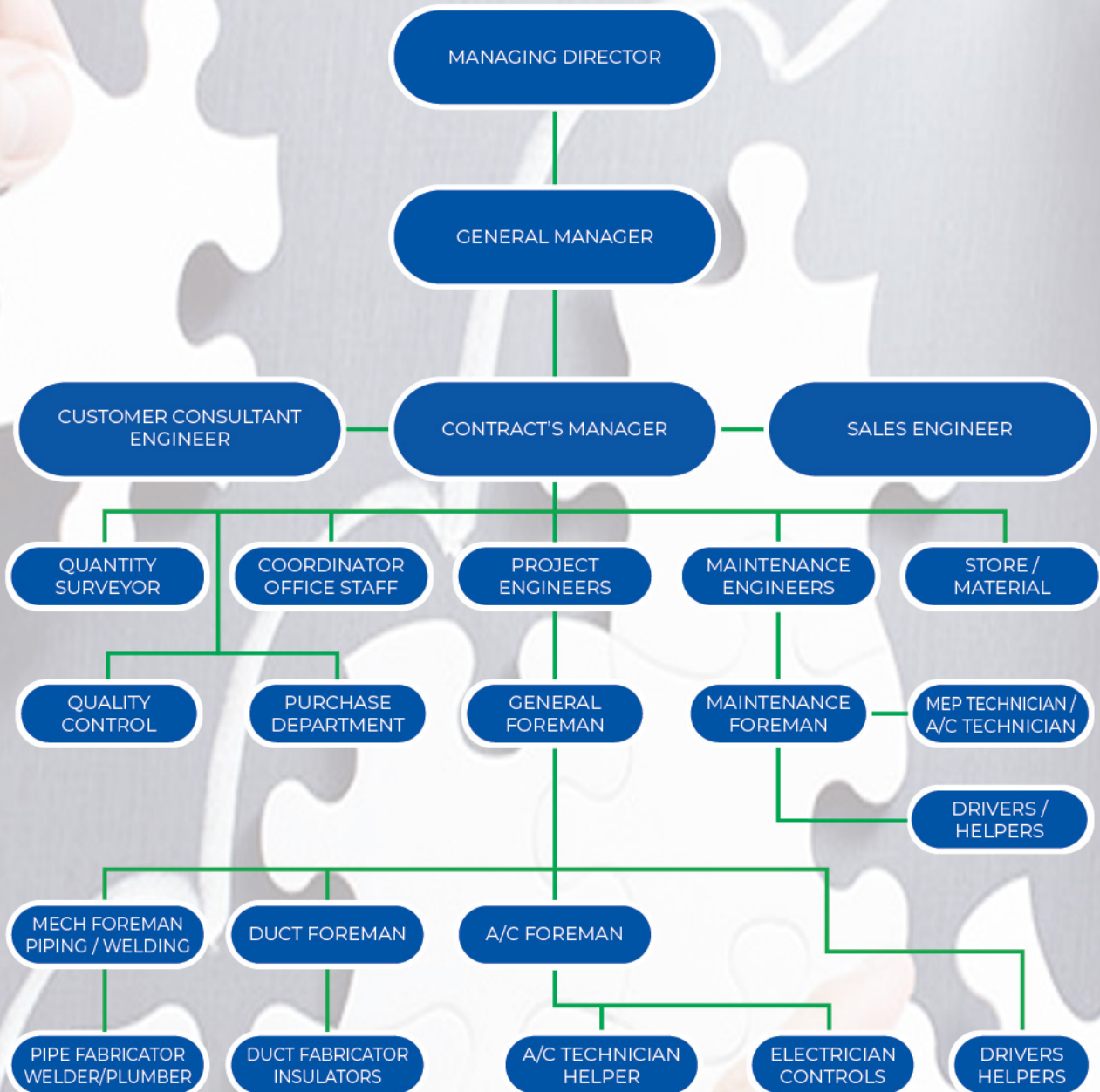


Client
Abu Dhabi Commercial Properties (ADCP)
Project Description
Aneeqa Tower, Residential building in Sharjah

OUR CLIENTS



ORGANIZATION CHART





Sharjah, U.A.E.

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